



සියලු ම හිමිකම් ඇවිරිණි / All Right Reserved / முழுப் பதிப்புரிமையுடையது		
 <div style="text-align: center;"> <p>ශ්‍රී ලංකා සංවර්ධන පරිපාලන ආයතනය இலங்கை அபிவிருத்தி நிர்வாக நிறுவகம் SRI LANKA INSTITUTE OF DEVELOPMENT ADMINISTRATION</p> </div>		
Second Efficiency Bar examination for officers in Sri Lanka Accountants' Service -2018 (II)		
Time – 03 Hours	Management and organization (20)	විකාශ අංකය Index No / கட்டெண்

Answer all questions.

01. Imagine you were entrusted to take necessary actions to introduce an accounting software to perform the activities in the accounts division of your department.
 - i. Describe how you would organize this task in terms of the management process. (10 Marks)
 - ii. What are the challenges you would face when introducing such a change. (10 Marks)

02. "Since the salaries, allowances and almost all other financial benefits are decided by the state, public sector managers have no responsibility for employee motivation".
 Critically evaluate the above statement using an appropriate motivation theory. (20 Marks)

03. i. Why is conflict management considered as an important management task in an organization/institution? (05 Marks)
- ii. Taking the institutional environment in a public sector institution as an example explain what behavioral conflicts and structural conflicts mean. (15 Marks)

04. i. Explain the necessity for delegation of authority in the management process of ministries and departments. (10 Marks)
- ii. Imagine you have been entrusted to submit observations related to preparation of a suitable structure for delegation of financial authority. What factors would you consider when preparing your observations. (10 Marks)

05. Explain with examples the practical problems that occur in relation to women's participation in the public sector management. (20 Marks)

